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Service Information

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Model : NetSpot 3.1.1 for UK English, French, Italian, German, Spanish

Ref. No. : 99-OIPD0-B0051

Date : August 20, 1999

Approved by : *Shinya Kishimoto*

Location : NETSPOT

Subject : NETSPOT 3.1.1 Localize edition
(for UK English, French, German, Spanish, Italian) RELEASE

- NetSpot 3.1.1 supporting the following printers as new devices was released.

Product Name	Board Type
- GP605-605P	- Network Printer Board - F1 v2.0
- GP200-225 PCL	- Network Printer Board - E1 v2.0
- GP200-225 PS/PCL	- Network Multi PDL Printer Board - D1 v2.0

- LBP-1760
- LBP-3260
	- Emulex Network Card
	   - CAN1000E v6.31 or later
	   - CAN1000T v6.31 or later
	   - CAN1300ETX v7.0 or later

- NetSpot 3.1.1 can move together the following EMS(= Enterprise Management Systems) environment.
* The following sentence is extracted from the Readme file that is included in NetSpot 3.1.1 CD-ROM.

=== **OpenView** ==
Following are the minimum requirements for using NetSpot on OpenView NNM.

Operating System:
    Windows NT Server 4.0 (Service Pack 3 or later installed)
    Windows NT Workstation 4.0 (Service Pack 3 or later installed)
    Sun Solaris 2.5.1 or later
NetSpot:
    NetSpot 3.1.1 or later
EMS:
    HP OpenView Network Node Manager 5.02 or 6.0
    (Only English version is supported.)
Supported protocol:
    TCP/IP

=== **Unicenter TNG** ==
Following are the minimum requirements for using NetSpot on Unicenter TNG.

Operating System:
    Windows NT Server 4.0 (Service Pack 3 or later installed)

NetSpot:
    NetSpot 3.1.1 or later
EMS:
    CA Unicenter TNG Release 2.1 or CA Unicenter TNG Framework Release 2.1
    (Only English version is supported.)
Supported protocol:
    TCP/IP

=== **NetView** ===
Following are the minimum requirements for using NetSpot on NetView.

Operating System:
    Windows NT Server 4.0 (Service Pack 3 or later installed)
    Windows NT Workstation 4.0 (Service Pack 3 or later installed)
    Sun Solaris 2.5.1 or later
NetSpot:
    NetSpot 3.1.1 or later
EMS:
    Tivoli NetView 5.1 or later. (Only English version is supported.)
Supported protocol:
    TCP/IP

Reason   **:**   Upgrade

[History of System Versions]

Service Info. No.	Ver. No.	Description	Date
99-OIPD0-B0051	V3.1.1	Upgrade - NetSpot 3.1.1.19 for Windows - NetSpot 3.1.1.13 for Macintosh - NetSpot 3.1.1.15 for UNIX	August 20, 1999
99-OIPD0-B0036	V3.0.3	Upgrade - NetSpot 3.0.3.56 for Windows - NetSpot 3.0.2.19 for Macintosh - NetSpot 3.0.3.17 for UNIX	June 1, 1999
99-OIPD0-B0028	V3.0.2	Upgrade - NetSpot 3.0.2.94 for Windows - NetSpot 3.0.2.19 for Macintosh - NetSpot 3.0.2.57 for UNIX	April 13, 1999

Details   **:**
   (1) Here are the main deferred items in NetSpot 3.1.1.

No.	Item	Device	Platform/ Language	Description
1	(1). If Printer Error, that is "No toner", "Paper out", "Cover open", etc. happen, NetSpot cannot detect this device (=LBP-3260 + Emulex) by Discovery. As a result, if you leave LBP-3260 as Printer Error more than 10 minutes, this device will disappeared in the NetSpot. (2). The "Setup" Tab doesn't open while Printer Error happening. (3). When you cancel Printer Error, the problem	LBP-3260 + Emulex	All	[Cause] While Printer Error are arising at LBP-3260, if the NetSpot obtain the object value of Emulex MIB and standard MIB at once from LBP-3260 + Emulex, LBP-3260 + Emulex doesn't reply. If Printer Error doen't happen, this problem won't occur. And this problem doesn't happen in the LBP-1760 + Emulex. Therefore it would seem this is LBP-3260 firmware issue or Emulex NIC (or Emulex NIC and LBP-3260) firmware issue when the combination of LBP-3260 and Emulex NIC. [Measure] Device should be corrected primarily, but CINC doesn't have a Ver. up plan of LBP-3260 firmware and even if this is Emulex issue, we cannot expect to

	(1), (2) will be solved at once.			correct Emulex (= other company product). Therefore NetSpot will be corrected for this problem. →**This problem will be fixed in NetSpot 3.1.3.**
2	Intermittent crash while NetSpot is running by itself.	N/A	All Windows	The steps to reproduce this crash is currently under investigation. So far, the relevant information is; 1) Freshly installed Win 98 or Win NT 4.0. 2) Run NetSpot for Windows. 3) Do not run any other applications. →**This problem will be fixed in NetSpot 3.1.3.**
3	Emulex device drops off from the network.	LBP-1760 + Emulex	Windows95	Emulex card installed device drops off the network consistently from the device list. This only happens with under Windows 95 environment. 1. Install LBP-1760 with Emulex card on the network. 2. Run NetSpot 3.1.1. 3. Open IPX window and monitor the device list. **<Information>** Even if Emulex device drops off from the device list, Emulex device will be discovered and displyed again naturally, or, if you "refresh device list" button, Emulex device will be displayed.
4	Unable to obtain the NetBIOS print queue name.	GPX210/215	All Windows	When the NetBIOS spool area on the GP200F is set to server, the Jobs tab does not display the NetBIOS print queue name correctly. It only displays "Obtaining queue information." →**This problem will be fixed in NetSpot 3.1.3.**
5	Emulex NetSpot shows incorrect IP address acquisition method.	LBP-3260 + Emulex	All Windows	The IP address acquisition method always show "IP" in the TCP/IP Setup dialog window regardless of how the device actually it IP address. **<Information>** This phenomenon only happen if you restored Emulex Network board settings to factory defaults. If you set up for IP or RARP or BOOTP or DHCP after that, IP address will be displayed correctly after that.
6	Cassette 1 is reporting as Unknown.	LBP-1760 + Emulex	All Windows	1. Select the device. 2. Open the Features Tab. 3. Notice the Cassette 1 is displaying value of Unknown.
7	Stapler error does not appear.	LBP-2460	All Windows	1. Start NetSpot. 2. Select a LBP-2460 device and verify Ready status. 3. Remove all staples from the device. NetSpot shows device as Not Ready but there is not error. The printer console shows a stapler error. →**This problem will be fixed in NetSpot 3.1.3.**
8	Create PServer creates printer as the incorrect type.	ALL	All Windows	1. Launch NetSpot. 2. Select any Printer. 3. Select IPX Configuration Information. 4. Select Create PServer. 5. Enter PServer and Printer names. 6. Click Create. 7. Enter a new Queue name or attach and existing Queue. 8. Open NWADMIN or PConsole and view the Printer configuration. NetSpot creates the printer as a "Printer Type: Parallel" and it should be created as a "Printer Type: Other/Unknown". **<Information>** Though this is the problem of attribute information which is registered at Netware Server side, it is no problem to print out. →**This problem will be fixed in NetSpot 3.1.3.**

9	Protocol setup tabs, no change, wants device reset.	EFI products	Solaris 2.x	After going into protocol setup tabs and making NO changes. NetSpot 'sends' new settings to device and ask to reset device. →**This problem will be fixed in NetSpot 3.1.3. or later.**
10	Duplexing Unit reports Unknown.	- Network Multi PDL Printer Board - D1 v2.0 - Network Printer Board - E1 v2.0	Windows98	In the Edit default print settings for the Network Multi PDL Printer Board - D1 v2.0, Network Printer Board - E1 v2.0, the Duplexing Unit under the Print tab reports back as "Unknown". →**CIS cannot reproduce this problem and CI-Tech is investigating this problem continuously.**
11	Network number input field is not enforced when adding new.	N/A	All Windows	NetSpot does not check for user input data in the Network number field of the New Device dialog window and thus is unable to locate the device. →**This problem will be fixed in NetSpot 3.1.3.**
12	"No Lower Cassette" message does not cause "Device Not Ready" on LBP-2460.	LBP-2460	All Windows	According to the appendix, the "No Lower Cassette" message is a red error message, but the device still shows "Device Ready" on the LBP-2460. →**User Interface will be standardized in NetSpot 3.1.3.**
13	Took a long time to report device status.	LBP-1760	Windows95/98	When the print cassette is pull out or no paper NetSpot takes a long time to report status of device. Select a LBP-1760 pull out cassette from device Notice on Win95 it takes a long time for it to come back with "Device Not Reday" This does not happen on MAC. →**This problem will be fixed in NetSpot 3.1.3.**
14	MAC Address ends with -EN instead of -TR.	LBP-3260 + Emulex	Mac	1. Select a Token Ring LBP-3260 Emulex device. 2. Open the Setup Tab. 3. Notice there is a -EN after the MAC Address instead of the expected -TR. When both Ethernet and TokenRing interface exist in EFI devices, the indication of "-EN" and "-TR" is supplementary noted to distinguish two Mac address. Therefore it is not necessary for LBP-3260 / LBP-1760 + Emulex NIC. → **The indication of "-EN" and "-TR" will be removed in NetSpot 3.1.3.** (It can distinguish at "Features" list whether it is NIC for Ethernat or for TokenRing)
15	Device Not Responding, icon in device list is normal.	GPX210/215	Windows NT4.0	When the device is Not Responding, icon in Status Tab is correct with a slash through it, but the device list icon looks normal (no slash). 1. Select a GPX215 device. 2. Create a Device Not Responding condition. 3. Notice that the icon in the device list looks normal (no slash through it). →**This problem will be fixed in NetSpot 3.1.3.**
16	Toner Low condition incorrect bitmap in Device.	GPX210/215	Mac	1. Create a Toner Low condition on a GPX200 device. 2. Ensure the Device is in a Ready state. 3. Select the Device with Mac NetSpot. 4. Select the Status Tab. 5. Notice the Error in the Warning dialog box is correctly shown with a yellow warning icon. 6. Notice in the Device List that the ICON is a Not Ready Icon, and in the Status Bar at the bottom of the window it states Device Not Ready. →**User Interface will be standardized in NetSpot 3.1.3.**
17	Incorrect printing capability	GP160	All Windows	The description for " 16 Pages per Minute (Letter)" is

	description in Features tab.			"Prints up to 16 Pages per minute using A4R size paper" in the Features tab. The paper size does not match. →**This problem will be fixed in NetSpot 3.1.3.**
18	Adding new queue should prompt to reset device.	Emulex - All	All Windows	1. Start NetSpot 2. Open the IPX window 3. Select an EMULEX device 4. Configure the device for PServer Bindery, RPrinter/NPrinter, NDS, or Bindery & NDS. 5. Select a valid PServer name 6. Create a new queue using "Manage Queues". Close the dialog box 7. Select OK. At this point, there is no warning message prompting to reset the device. The workaround is to reset the device manually. Emulex doesn't setup print queue at NIC side. NIC looks for related print queue of specified Pserver. But this is done at booting, therefore it is necessary to reset when you added now queue. But it is same to create print queue by Novell tools, the sentence "it is necessary to reset" is described in Emulex manual, therefore we think user understand it. →**The above contents will be described also next version's NetSpot manual.**
19	Setup Edit button takes a long time to become enabled.	GPX210/215	All Windows	When the user selects the Setup Tab of the GP200F, the Edit buttons in the Setup Tab takes a long time to become enabled. It takes much longer time to become enabled as compared to the other devices (such as EFI controller devices, EB-52 devices). 1. Run NetSpot. 2. Select the GP200F from the device list. 3. Select the setup Tab. 4. Monitor the availability of the Edit buttons. →**This problem will be fixed in NetSpot 3.1.3.**
20	Duplex paper jams are not detected.	LBP-1760	All Windows	A duplex paper jam is detected as a regular paper jam. The LCD on the LBP-1760 displays the message "Duplex Jam". The errors in NetSpot are displayed as "Paper Jam" and "Paper Capability Offline". According to page 7 of the LBP-1760 NetSpot Settings Appendix, the error message "Duplex Jam" should be displayed. →**User Interface will be standardized in NetSpot 3.1.3.**
21	Unnecessary network board description display.	LBP-1760	All Windows	Under the features tab of Laser Class 3170, it displays "Network enable Printer board", however this description only applies to the EFI controller. 1. Run NetSpot. 2. Select a Laser Class 3170 from the device list. 3. Go to the Features tab and check the description of network board. →**User Interface will be standardized in NetSpot 3.1.3.**
22	Reset Netowk Board message comes up after Settings changes	EB-52 - All	Windows95/98	1. Start NetSpot. 2. Select a LBP-2460 EB-52 device. 3. Select Device/Settings... 4. Make changes to any setting(s) and click on OK. 5. Click OK at the "Default print settings have been sent successfully" message. A "Reset Network Board" message will come up. →**It is not necessary to reset the Network Card. This dialog box will be removed in NetSpot 3.1.3.**

23	GP30 has features diagram in English.	GP55/30	Mac/ French, Italian, German, Spanish	All of the features in the "Funktionen" tab are called out in English on the printer diagram. →**This problem will be fixed in NetSpot 3.1.3.**
24	Admin Bit-map for GP605-605P in features tab is labeled in English.	GP605-605P	Mac/ French, Italian, German, Spanish	The GP605-605P bit map as it appears in the features tab is labeled in English. →**This problem will be fixed in NetSpot 3.1.3.**
25	Admin Bit-map for LBP-2460 in features tab is labeled in English.	LBP-2460	Mac/ French, Italian, German, Spanish	The LBP-2460 bit map as it appears in the features tab is labeled in English. →**This problem will be fixed in NetSpot 3.1.3.**
26	GP200-225PCL No description with yellow warning light.	GP200-225PCL	Mac/ German	When one or more cassettes are pulled out, the Status tab displays a corresponding number of yellow warning lights (depending on how many cassettes are opened), but no accompanying text. →**This problem will be fixed in NetSpot 3.1.3.**
27	Bindery queue(s) not listed in IPX Setup Tab.	All	All Windows/ UK English, German, Spanish, Italian	The LBP-1760 is configured for PServer Bindery with valid PServer and Queues as displayed in Admin version. 1. Start NetSpot UK End User. 2. Open IPX window. 3. Select LBP-1760 device previously configured for PServer Bindery (or RPrinter). 4. Select Setup Tab. 5. Select IPX-Edit button. The queue name(s) are not listed in the "Queue name(s)" list box. →**This problem will be fixed in NetSpot 3.1.3 or later.**
28	EB-52 IPX options grayed out in SETUP - edit mode.	EB-52	Mac	The options for Pserver Bindery and Pserver NDS are grayed out in the IPX edit mode for the EB-52 (LBP-2460 and 3260 devices). 1. Select LBP-2460 or 3260 device with EB-52 card. 2. Select Setup Tab. 3. Edit IPX options. 4. Select print application (Druckanwendung). 5. Observe options. →**This problem will be fixed in NetSpot 3.1.3 or later.**
29	GP300-405 PSPCL with PostScript has wrong device name.	GP300-405 PSPCL	Solais 2.x/ All Localized Languages	1. Start NetSpot for UNIX. 2. Select an GP 300-405 PSPCL. 3. Select features tab. Observe that device name is GP405 but should be GP 300-405 PSPCL. →**This problem will be fixed in NetSpot 3.1.3.**
30	Incorrect bit map for GP55/30 in features tab.	GP55/30	Mac/ Italian	The bit map for the GP55/30 in the features tab is labeled in English. →**This problem will be fixed in NetSpot 3.1.3.**
31	Available disk space identified as total disk space GP300-405 PCL.	GP300-405 PCL	Mac/ Spanish	In the "Caracteristicas"(Features) tab: The phrase "Un total de <value> de MB espacio duro" appears twice in the features listing. The first listing is correct and indentifies the total hard disk space. The second listing should be "Un actual de <value> MB de disponible del disco duro". The actual hard disk space values listed appear to be correct. →**This problem will be fixed in NetSpot 3.1.3 or later.**

32	"Paper in finisher" error for "Cover Open" GP300-405 PS.	GP300-405 PS	Mac/ German	In the Status tab: When the printer cover is open, the "papierstau im finisher"(paper in sorter) message is reported. The correct message is: "Kipiererabdeckung offen". →**This problem will be fixed in NetSpot 3.1.3.**
33	User's Guide : desk.gif is not localized.	N/A	Solalis2.x/ French, Spanish, Italian	1. Start NetSpot for UNIX (French or Spanish or Italian). 2. Click on help, contents 3. Click on getting started. 4. Scroll to image of NetSpot main screen. Observe that this image is not localized. German version is localized. →**This problem will be fixed in NetSpot 3.1.3.**
34	Wrong name for GP300-405 with PostScript and PCL.	GP300-405 PSPCL	Mac/ Spanish, German	For an GP300-405 with both PostScript and PCL installed: In the Spanish environment, the current Features tab name is "Canon GP300-405 PCL", and in the German environment, the current Features tab name is "Canon GP300-405 PS" It should be "Canon GP300-405 PS/PCL" →**This problem will be fixed in NetSpot 3.1.3.**
35	Paper-in-sorter causes circle-slash on device list GP200-225PS.	GP200-225PS	Mac/ French	A yellow-light paper-in-sorter condition causes an incorrect circle-slash over the device on the device list. The "Etat"(Status) tabl still shows (correctly) that the device is ready. →**This problem will be fixed in NetSpot 3.1.3.**
36	Without PostScript identified as GP300-405 PS.	GP300-405	Mac/ German	1. Select a GP300-405 device without PostScript. 2. Click on Features. Observe that device name is "Canon GP300-405 PS" name should be GP300-405 PCL. →**This problem will be fixed in NetSpot 3.1.3.**
37	GP300-405 with PostScript identified as GP300-405 PS.	GP300-405	Mac/ German	1. Select a GP300-405 device with PostScript. 2. Click on Features. Observe that device name is "Canon GP300-405 PS" name should be GP300-405 PS/PCL. →**This problem will be fixed in NetSpot 3.1.3.**
38	Description for feature is still in English.	Emulex, LBP-1760	Mac/ Italian	1. Start NetSpot Mac Italian. 2. Select a LBP-1760 Emulex device and click on Features tab. 3. Select the "Provides Network Connectivity over Ethernet" feature. The description is still in English. →**This problem will be fixed in NetSpot 3.1.3 or later.**
39	Description for "PCL5e" feature is still in English.	Emulex, LBP-1760	Mac/ Italian	1.Start NetSpot Mac Italian. 2. Select a LBP-1760 Emulex device and click on Features tab. 3. Select the "PCL5e" feature. The description is still in English. →**This problem will be fixed in NetSpot 3.1.3.**
40	No red circle-slash with "not ready" condition LBP-3260 Emulex.	Emulex LBP-3260	Mac/ French	When a "not ready" atatus condition is generated, there is no red circle-slash over the device bmp on the device list. →**This problem will be fixed in NetSpot 3.1.3 or later.**
41	Red X on device list when "not ready" condition exists LBP-3260 Emulex.	Emulex LBP-3260	Mac/ French	An incorrect red "X"(device not responding) appears on the device list bmp when a "not ready" condition exists, which should produce a red circle-slash over the device bitmap on the device list. →**This problem will be fixed in NetSpot 3.1.3 or later.**

42	Extra "toner low" message w/cartridge missing message LBP-1760.	Emulex LBP-1760	Mac/ French	An additional incorrect yellow-light message "toner low" (Niveau de toner insuffisant) appears with the red-light message "Toner cartridge missing" ("Cartouche de toner manquqnte"). **→This problem will be fixed in NetSpot 3.1.3 or later.**
43	Contain reference to "Serie Canon GP200-216".	GP-200-216	All Windows/ French, Italian	Througout the HTML help files, the GPx and GP-Eiger are referred to as "Serie Canon GP200-216". This should be "Canon GP200-216". **→This problem will be fixed in NetSpot 3.1.3.**
44	LOC-ESP-3.03.56G-ANY-Edit/View Print Settings, Setting-Value have same name.	ALL	All Windows/ Spanish	1. Select a device. 2. Select Device from the main menu. 3. Select Edit/View Default Print Settings. 4. Notice that the word for Setting and Value are the same, Valor and Valor. 5. There should be "Valors de los parameters" just like Settings selection from the same menu.

(2) Here are the main closed items in NetSpot 3.1.1.

No.	Item	Device	Platform	Description
1	Occasional core dump when changing 'Settings' on GP605-605P.	GP605-605P	Solaris 2.x	1.Start NetSpot for Unix. 2.Select a GP605-605P. 3.Click on device, settings. 4.Change a setting such as Jam recovery and changes back as needed. 5.Repeat steps 3 and 4 as necessary. **→Closing as non-reproducible.**
2	Setup Tab Long Name Change Core Dump.	LBP-3260 + Emulex	Solaris 2.x	LBP-3260 Emulex changing the file name to a very long file name causes core dum (bus error). Refresh time 5 sec. 1. Launch NetSpot for Unix. 2. Click on [Emulex device -> setup tab] 3. Change devices name to blank using different application. 4. Change devices name to 'Interdependence_EMULEX_ LBP-3260' using different application. 5. Wait for automatic refresh. **→Fixed.**
3	NetSpot Crashes with long Emulex name.	Emulex LBP-3260 10/100 Mb	All Windows	1. Use the Emulex Config software and change the name of the device to long name (30 + charecters). 2. Launch NetSpot. 3. Select the device that you configured. 4. Leave NetSpot with this device selected. NetSpot will crash with a GPF in Topology.DLL. After this the use cannot launch NetSpot until the name of the device is changed to a shorter name. **→Fixed.**
4	Setup Tab, Memory Allocation Error.	LBP-3260 + Emulex	All Windows	When opening the setup Tab of an Emulex device, we receive an error stating. "There is not enough memory available to allocation apace for the setup information." **→Fixed.**
5	WinNT: Any application running over NetSpot causes NetSpot crash.	All	Windows NT 4.0	1. Launch NetSpot. 2. Launch any other application. (Word, Iexplorer, etc.) 3. The user will encounter a Dr. Watson access violation error. This error was reproducible on 3 different systems. Attached to this PTR you will find the Dr. Watson log file.

				→**Fixed.**
6	GP200-225 PCL, PS/PCL crashes when set to DHCP.	GP200-225 PCL GP200-225 PS/PCL	All Windows	1. Launch NetSpot. 2. Select a GP200-225 PCL, PS/PCL device. 3. elect the TCP/IP Setup Tab. 4. elect DHCP from the drop down list. NetSpot crashes out. →**Fixed.**
7	Core Dump Flash Network Board.	All	Solaris 2.x	All flashable devices when invoking flash dialog and then closing it with the upper left corner and re-invoking the flash dialog causes a core dump. →**Fixed.**
8	Random crash (Invalid Page Fault) while in Setup Tab for LBP-1760 Emulex.	LBP-1760 + Emulex	All Windows	1. Start NetSpot. 2. Open the IPX window. 3. Select yhe LBP-1760-Emulex device (Independence). 4. Select the Setup Tab. 5. Select IPX from the Configuration Information frame, then select the Edit button. 6. Set the Print Application to PServer Bindery, then select the TCP/IP Tab, then select the AppleTalk Tab. 7. Select the OK button to close the dialog box.. At this point, an error massage box is displayed: "NETSPOT caused an invalid page fault in module CISSETUP.DLL at 015f:02a3e4f6". →**Fixed.**
9	SMB WINS Resolution set to DHCP causes GPF.	- Network Multi PDL Printer Board - D1 v2.0 - Network Printer Board - E1 v2.0	All Windows	1. Select an Network Multi PDL Printer Board - D1 v2.0, Network Printer Board - E1 v2.0 device. 2. Open the Setup Tab. 3. Select TCP/IP and click on Edit in the Configuration Information frame. 4. Click on SMB button. 5. Set WINS Resolution to DHCP. 6. Click on OK. 7. Notice NetSpot causes a GPF. →**Non-Reproducible NetSpot 3.1.1 Windows.**
10	Dr. Watson error changing IPX Print Application, view TCP/IP, select OK.	All	All Windows	After performing the following sequence, a Dr. Wataon error message is displayed: 1. Start NetSpot on a Windows NT workstation. 2. Open the IPX window. 3. Select a device (note: the failure occurred with an iC2200-NID 1.5.1, LC9x00-NID 1.5.2 and a LBP-2460-LBP Remote). 4. Select the Setup Tab. 5. Select IPX and select the Edit button. 6. Change the IPX Print application to any (note: the failure occurred when changing the print application from PServer Bindery to RPrinter to Unconfigured). 7. Select the TCP/IP Tab (note: the device under test was previously configured for LPD printing). 8. Select the OK button. This produces, "NetSpot .exe Exception: access violation (0xc0000005), Address: 0x0620e716". →**Fixed.**
11	TCP/IP setup tab, LPD, a couple of core dumps.	GP300-405 PCL GP300-405 PS/PCL	Solaris 2.x	Have a couple of core dumps that occurred when setting/unsetting LPD on GP300-405 PCL, GP300-405 PS/PCL. 1. Start NetSpot for Unix. 2. Select an GP300-405 PCL, GP300-405 PS/PCL device. 3. Select setup tab. 4. Highlight TCP/IP in configuration box.

				5. Click edit. 6. Change the current state of LPD and SMB check boxes. 7. Click OK. 8. Answer "No" to "Do you really want to reset the network board now". →**Non-Reproducible NetSpot 3.1.1.15 Solaris.**
12	Maccftg.htm Printer Setting Wrong.	GP200E	Mac/ UK English	For GP200E it uses the Edit/View Default Print Settings and the settings menu item. The help file is wrong. **This problem also happens in NetSpot 3.0.2 and 3.0.3.** →**Fixed.**